



John Keal
John Keal Music Company, Inc.
Locally owned and operated since 1930

RETURN POLICY

We will gladly issue a refund for unwanted items within 30 days of purchase date under the following criteria:

1. Items are in original packaging
2. Items are in sellable condition
3. Return is accompanied by a sales receipt

Items returned without a receipt will be subject to management approval.

Mouthpieces, opened reeds, and PPE are **NON-RETURNABLE**.

Special order items are payable in advance and non-returnable.

Instruments, Reeds, Mouthpieces, PPE & Electronics are non-returnable and non-refundable.