



# JOHN KEAL MUSIC RETURN POLICY

WE WILL GLADLY ISSUE A REFUND FOR UNWANTED ITEMS WITHIN 30 DAYS OF PURCHASE DATE UNDER THE FOLLOWING CRITERIA:

- ITEMS ARE IN ORIGINAL PACKAGING
- ITEMS ARE IN SELLABLE CONDITION
- RETURN IS ACCOMPANIED BY A SALES RECEIPT

ITEMS RETURNED WITHOUT A RECEIPT WILL BE SUBJECT TO MANAGEMENT APPROVAL.

MOUTHPIECES AND OPENED REEDS ARE NON-RETURNABLE.

SPECIAL ORDER ITEMS ARE PAYABLE IN ADVANCE AND NON-RETURNABLE.

INSTRUMENTS, REEDS, MOUTHPIECES & ELECTRONICS ARE NON-RETURNABLE/NON-REFUNDABLE.

**\*\*\*A \$30.00 FEE WILL BE CHARGED FOR RETURNED CHECKS\*\*\***